



MANUFACTURER'S LIMITED WARRANTY

MSS India Private Limited, the Company incorporated under Companies Act. 1956 and having its registered office at H-8, M.I.D.C. Ambad, Nasik 422010 India and it's units at 1) H-8, M.I.D.C. Ambad, Nasik 422010 India, 2) B-14, M.I.D.C. Ambad, Nasik 422010 India 3) H-111, M.I.D.C. Ambad, Nasik 422010 India. (Hereinafter referred to as "The Company") which expression shall unless it repugnant to the meaning or context thereof -

The company provides this Limited Warranty who has purchased the company's product(s) included in the sales package ("Product"). The company warrants that during the warranty period the company's or their authorized representative will, in a commercially reasonable time, remedy defects in materials and workmanship free of charge by repairing or, should the companies in its absolute discretion deem it necessary, replacing the Product in accordance with this Limited Warranty (unless otherwise required by law.)

End User to ensure the conformity of products supplied by MSS India by proper handling, storage, protection & preservation.

Warranty Period

Warranty is offered at 12 months in service from date of commissioning, or 18 months from date of dispatch whichever occurs first, providing goods or components are correctly stored and commissioned. As far as your national laws permit, the Warranty Period will not be extended or renewed or otherwise affected due to subsequent resale, repair or replacement of the Product However, repaired part(s) will be warranted for the remainder of the original Warranty Period or for ninety (90) days from the date of repair, whichever is longer.

How to get warranty service -

If you wish to make a claim under the Limited Warranty, you may call us and / or where necessary, return your Product or the affected part (if it is not the entire Product) to an above address.

If examination by the company discloses that the product has been defective, then our obligation is limited to a repair or replacement, at our option, of the defective unit or its components. The Company is not responsible for products, which have been subject to misuse, alteration, accident, or for repairs not performed by The Company. The Company is not responsible for products, which have been damaged directly or indirectly due to the faults, defects, misuse, and accident of some other parts which have not been supplied by the MSS India. Parts must be returned before the expiry of the Warranty Period properly packed with transportation charge prepaid to The Company. No parts shall be returned unless a return prior. authorization number is received, which will be furnished by request. When making a Limited Warranty claim you have to present: a) the Product (or affected part thereto), b) the legible and unmodified original proof of purchase, which clearly indicates the name and address of the seller, the date and place of purchase, the product type. This Limited Warranty extends only to the original first end-user of the Product and is not assignable or transferable to any subsequent purchase/end-user.

What is not covered?

1. This Limited Warranty does not cover user manuals or any third party accessories, products, systems whether included in the Product, whether included during installment, assembly, shipping or at any other time in the delivery chain or otherwise and in any way acquired by you. To the extent permitted by applicable law(s), the Company does not warrant that any of Company's Product will meet your requirements, will work in combination with any components provided by a third party, that the operation of the components will be uninterrupted or error free.
2. The Limited Warranty does not cover a) normal wear and tear b) transport damages c) defects caused by rough handling (including, without limitation, defects caused by sharp items, by bending, compressing or dropping, etc.) d) defects or damage caused by misuse of the Product, including use that is contrary to the instructions provided by The Company and / or e) other acts beyond the reasonable control of the Company.

3. This Limited Warranty does not cover defects or alleged defects caused by the fact that the Product was used with, or connected to, a product, accessories, components not manufactured, supplied or authorized by the Company or was used otherwise than for its intended use. Defects can be caused by from you or from a third party's unauthorized access to components/items, other accounts, and accessories. This unauthorized access can take place damages/accidents or through a variety of other means.
4. This Limited Warranty does not apply if the Product has been opened, modified or repaired by anyone other than The Company, if it is repaired using unauthorized spare parts.
5. The Limited Warranty does not apply if the Product has been exposed extreme thermal or environmental conditions or to rapid changes in such conditions, to corrosion, to oxidation, or to influences from chemical products.

Other Important notices

The Company does not accept responsibility for any delays in warranty repairs or for the inability of The Company to complete warranty repairs that are caused by the operator's delay or failure to systems. All parts of the Product or other equipment that The Company has replaced shall become the property of The Company. Our Force majeure Clauses also shall be applicable in addition to this warranty whenever/wherever it is deemed necessary.

Limitation of the Company's liability

The Limited Warranty is your sole and exclusive remedy against the Company and the Company's sole and exclusive liability in respect of defects in your Product. This limited warranty replaces all other Company's warrants and liabilities, whether oral, written, (non mandatory) statutory, contractual, in fort or otherwise, including, without limitation, and where permitted by applicable law, any implied conditions, warranties or other terms as to satisfactory quality or fitness for purpose. The limited warranty also replaces all customer's expectations, instruction, purchases order terms & conditions other commercial terms where oral, written, (non mandatory) statutory, contractual, in tort or otherwise, including, without limitations, and where permitted by applicable law, any implied conditions, or other terms as to satisfy quality or fitness for purpose. To the extent permitted, the Company does not assume any liability for loss or damage to your property, for any loss of profits, loss of by use of products or functionality. Loss of business, loss of contracts, loss of revenues or loss of anticipated savings, increased cost or for any direct or indirect loss or damage. consequential loss or damage or special loss or damage. To the extent permitted, the Company's liability shall be limited to the purchase value of the product only. To the extent permitted, the Company does not assume any liability for the death or personal injury or similar consequential losses due to physical damage to your people or third party resulting from the Company's proven negligence.

Statutory obligations

This Limited Warranty must be read subject to any statutory provisions that imply warranties or conditions into this Limited Warranty that cannot be excluded, restricted or modified or cannot be excluded, restricted or modified except to a limited extent. If such statutory provisions apply, to the extent to which The Company is able to do so, its liability under those provisions will be limited, at it option to, in the case of goods: the replacement of the goods or the supply of equivalent goods, the repair of the goods, the payment of the cost of replacing the goods or of acquiring equivalent goods, or the payment of the cost of having the goods repaired: and in the case of services: the supplying of the services again or the payment of the cost of having the services supplied again.

NOTE : Your Product is a Quality Product. The Company strongly encourages you to familiarize yourself with the user guide and instructions provided to you. Please also note that the Product might contain high precision components and other such matching parts, which could be scratched or otherwise damaged if not handled very carefully.

All warranty information, product features and specifications are subject to change without notice. All legal claims, disputes shall be settled in the court of Nasik, India Only.

MSS India Pvt. Ltd., Nasik, India